

EAST HERTS COUNCIL

JOINT SCRUTINY COMMITTEES – 16 FEBRUARY 2010

REPORT BY THE LEADER OF THE COUNCIL

2010/11 SERVICE PLANS

WARD(S) AFFECTED: ALL

Purpose/Summary of Report

The purpose is to set out the planned service activity for 2010/11. Members are asked to scrutinise the attached plans and that Executive be recommended to agree the 2010/11 Service Plans at their meeting on 9 March 2010.

<u>RECOMMENDATION FOR DECISION:</u>
that the attached service plan activity for 2010/11 be scrutinised and the Executive be recommended to agree the planned activity for 2010/11.

1.0 Background

1.1 East Herts uses an integrated service planning and financial management framework to ensure that all services deliver the Sustainable Community Strategy and the Corporate Priorities.

1.2 Service Plans are produced every year by Heads of Service and set out the key actions that need to be undertaken to deliver the corporate priorities and key objectives, in line with the budget. These actions (where relevant) are linked to key performance indicators, so that achievement can be measured and tracked.

2.0 Report

2.1 All service plans have been checked to ensure compliance with the service planning guidance and all sections have been completed. For ease, only Table 3a, which set out the key actions for each service, have been detailed in **Essential Reference Paper 'B'**. The

rest of the service plan, which largely contains contextual information about the service, will be published on the Council's intranet to support Table 3a.

- 2.2 Overall, the actions detailed reflect the Consolidated Budget report that was presented to Joint Scrutiny Committees on 19 January 2010 and Executive on 9 February 2010.
- 2.3 The 2010/11 Service Plan activity will be monitored on a six monthly basis but will be reported to the relevant scrutiny committee for each service (like the Corporate Healthcheck Report), rather than all being reported to Corporate Business Scrutiny. The only exception to this will be the last six monthly monitoring report, which relates to the period October – March, as this will need to be presented at a Joint Scrutiny Committees meeting. The reason for this is that the timing of Community and Environment Scrutiny committees post April 2011 are scheduled to take place later in the summer. These meeting dates would be too late to enable members of those two Committees to have a timely discussion on the outcomes.
- 3.0 Implications/Consultations
- 3.1 Information on any corporate issues and consultation associated with this report can be found within **Essential Reference Paper 'A'**.

Background Papers

None.

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ESSENTIAL REFERENCE PAPER 'A'

<p>Contribution to the Council's Corporate Priorities/ Objectives (delete as appropriate):</p>	<p>Promoting prosperity and well-being; providing access and opportunities</p> <p><i>Enhance the quality of life, health and wellbeing of individuals, families and communities, particularly those who are vulnerable.</i></p> <p>Fit for purpose, services fit for you</p> <p><i>Deliver customer focused services by maintaining and developing a well managed and publicly accountable organisation.</i></p> <p>Pride in East Herts</p> <p><i>Improve standards of the neighbourhood and environmental management in our towns and villages.</i></p> <p>Caring about what's built and where</p> <p><i>Care for and improve our natural and built environment.</i></p> <p>Shaping now, shaping the future</p> <p><i>Safeguard and enhance our unique mix of rural and urban communities, ensuring sustainable, economic and social opportunities including the continuation of effective development control and other measures.</i></p> <p>Leading the way, working together</p> <p><i>Deliver responsible community leadership that engages with our partners and the public.</i></p>
<p>Consultation:</p>	<p>There are no specific consultation implications, although all Service Heads should have consulted staff in the development of their service plans</p>
<p>Legal:</p>	<p>There are no legal implications.</p>
<p>Financial:</p>	<p>Financial implications to these action plans were discussed separately in the budget reports that were presented to a joint meeting of Corporate Business Scrutiny Committee with Community and Environment Scrutiny on 19 January 2010 and Executive on 9 February 2010. Any changes that may arise to the financial implications contained in the service plans will be updated by Financial Support Services after the</p>

	meeting.
Human Resource:	There are no direct human resources implications.
Risk Management:	Individual actions have been risk assessed, but the risks involved in not implementing the integrated service planning and financial management framework could result in the Council's corporate priorities not being delivered.